

ORDER #:	TE:
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Thank you for shopping with us! If you wish to return or exchange your items, please fill in the form and include it in your package.

Items purchased can be returned or exchanged within 28 days of receipt.

ITEM/SKU You will find this on your order confirmation.	SIZE	RETURN CODE Please see below	IRETURN OR EXCHANGE	REPLACEMENT - STYLE NAME

## **RETURN CODES**

- 1 Not my style / items does not suit my home
- 2 Quality is not what I expected
- 3 Looks different to the photo on the website
- 4 Was sent the wrong order
- 5 Faulty item

SAKRED HAUS
631 BRITANNIA DR. SW.
CALGARY, AB, CANADA T2S 1J2

For faulty items, please notify us immediately by emailing us at info@sakredhaus.com.

We will try our best to arrange a speedy replacement. SAKRED HAUS does not take responsibility for returns received in a damaged condition without prior notice.

Thank you for your understanding.

Here at SAKRED HAUS, we always strive for our customers to love their new items, however, if for any reason you are not 100% satisfied with your order we ask that you return your item(s), unused with all original tags and labels intact alongside the completed RETURNS FORMS and that you keep the postage receipt until we confirm receipt of your package. Please allow up to 5 working days for exchanges to be despatched.

In the event of a refund, please allow 5 - 7 days for the amount to be returned to your payment card.

## **CANADA**

The cost of returns must be covered by the customer.

- Please send your return using a trackable service.
- Please send it to the address on the left.

## **INTERNATIONAL**

The cost of returns must be covered by the customer.

- Please send your return using a trackable service.
- Mark your package clearly as "Returned Goods" to avoid delays & fees at Customs.

Please include the following to avoid delays at customs:

- Country of origin CANADA
- Mark items to the attention of Claudia Huynh / SAKRED HAUS.
- Contact number +1 (825) 365-0442.
- Check your original paperwork for the customs code and item description.

If you require any further information please don't hesitate to email info@sakredhaus.com or call us at +1 (825) 365-0442.